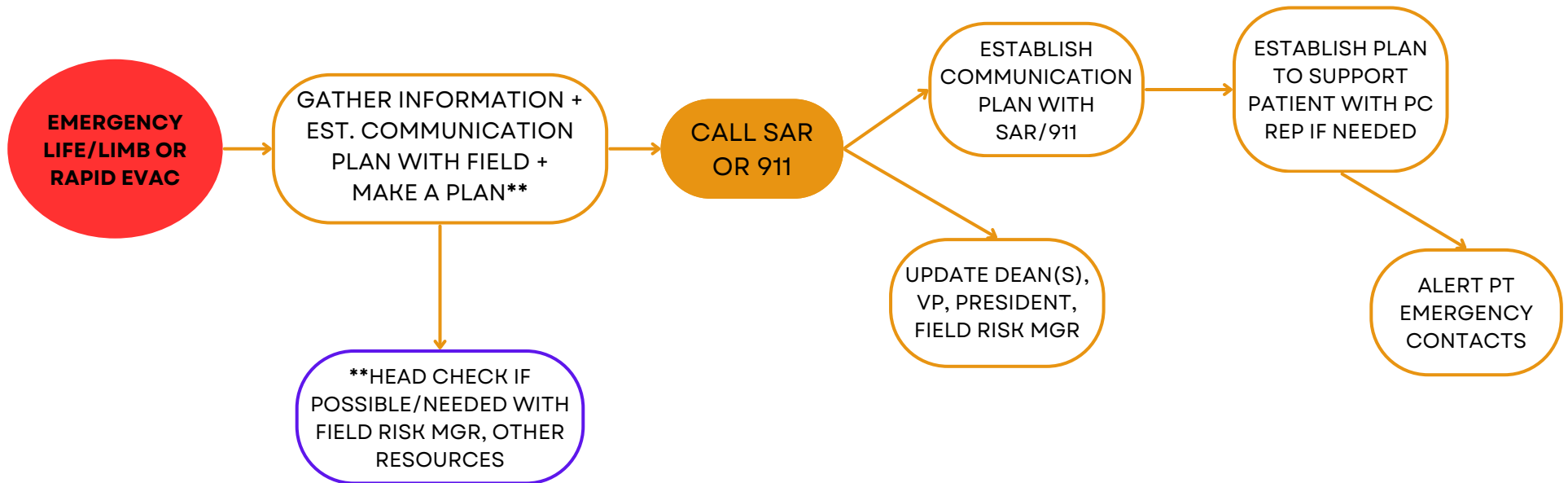


FIELD PHONE RESPONSE GUIDE #1



FIELD PHONE RESPONSE GUIDE #2

